



Adoption Readiness Tool (ART)

Boost the user adoption of your business applications

With the current business continuity challenges of prolonged absences, remote working, and office closures due to COVID-19, Micro Focus recognizes that our customers need to adopt quickly to new practices, business applications and collaboration solutions. Micro Focus offers the Adoption Readiness Tool to help customers rapidly create their own structured onboarding content. Pre-built ART courses and online digital courses are available to learn how to use the Micro Focus IT solutions. Micro Focus ART is available as one of our COVID-19 business continuity solutions.

The Adoption Readiness Tool (ART) is a single source rapid development platform to create structured onboarding content, simulation-based training, documentation, videos and performance support content for both Micro Focus and Non-Micro Focus software. ART goes way beyond the normal out-of-the-box software education experience. It includes a very powerful authoring tool that allows you to easily customize and create your own content across your entire IT environment.

With the ART Capture Engine your users can simply record their on-screen actions and publish it into dozens of outputs including Show-Me and Try-Me simulations, videos with voice narrations and step-by-step job aids published in MS-Word, PDF, MS-Excel and MS-PowerPoint. ART content can also be exported as SCORM or AICC files for uploading into your Learning Management System (LMS) when required. With the ART Developer Kit anyone can easily create onboarding courses with multimedia content like videos, hands-on simulation-based exercises, job aids and other relevant documents to boost the conceptual knowledge and hands-on skills of your users.

Micro Focus provides pre-built simulation-based ART courses to enable your employees in using the Micro Focus IT solutions. The Micro Focus pre-built ART courses contain multimedia content like Show-Me and Try-Me simulations, videos, interactive images and assessments with Test-Me simulations. ART can auto-generate a performance support web portal which you can host on your intranet or web server and can be accessed by your users anytime, anywhere.

ART achieves new levels of simplicity and affordability in the drive to produce, distribute, and update productivity-enhancing education in support of software rollouts. ART delivers on day one with our ready-to-use, pre-built ART content, providing high quality, self-paced learning for the Micro Focus IT solutions, process flows and key tasks. What's more, with ART you can create or translate content in 30 languages to bridge geographical barriers. Moreover, as business processes change, ART allows you to quickly update your content using the ART Capture Engine.

Key features

Create: Start with our expertise, and then customize and augment this content to match your software's unique configuration. ART simulations can be edited simply and supported with commentary, process flow diagrams, and assessments.

Publish: ART provides a single source from which you can immediately publish a wide range of materials via pre-configured templates. These include videos, business process documents, test scripts, hands-on practice simulations, job aids, classroom training guides, how-to demos, and many more.

Engage: Offer easy access to simulation-based courses or instant refreshers and job aids through ART's learning and support portal. Mobile learning allows users to practice when and how they want.

Extend: ART can be used to create materials for most Windows®, Web and JAVA applications.

Benefits

Get ahead: Pre-built Micro Focus ART content puts your team months ahead for new deployments by providing hands-on simulations even before you've installed your new system. As your project progresses, you can easily customize the content and quickly create your own.

Optimize software investment: By rapidly increasing the competency of your teams, you will reduce errors and drive productivity.

Slash TCO: Cut development costs by quickly creating user simulations and content. Rapid production of dozens of outputs from one input reduces costs even further.

Cut support costs: Your users can resolve issues themselves using ART's job aid simulations, and your help desk can create interactive how-to demos on the fly.

Lower risk: Deliver consistent best-practice content across departments, languages, and regions to enforce compliance.

Visibility for management: Provide visibility into user proficiency, organizational readiness, and opportunities for further learning.

Why ART?

Competent users are critical to optimizing your investment in software. ART makes it more affordable and easier to help your people achieve competency through the production of engaging simulations, documentation, and learning materials.

Staff can access simulation-based content and support tools immediately, anytime, anywhere. It provides instant refreshers that get them back to productivity in minutes. And, all content outputs can be updated from the single ART source, making it simple to keep users' skills in step with the software lifecycle.

Competent staff need less support. Well trained users need 6x less support to fix problems than teams without effective training, and they ensure that software delivers its intended value. Your software is only as powerful as those running it.

Contact us to see how ART can optimize your team's productivity.

Contact Us

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Learn more at

www.microfocus.com/software/art

www.microfocus.com/training

www.microfocus.com/training/certification



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