



ITBA01IT – IT Business Analytics 10.10

Adoption Readiness Tool (ART)

The Adoption Readiness Tool (ART) provides initial and ongoing enablement to your users to ensure that you get the most out of your software. ART is a cost-effective, comprehensive IT education, documentation and performance support solution. ART provides pre-built simulation-based courses in Micro Focus software that can be accessed by users anytime, anywhere.

ART content provides easy access to self-paced learning content enabling your users to not only dive into an online course, but also to gain direct access to individual components to quickly master specific tasks.

- Access printable job aids targeted towards specific application tasks.
- View or practice a task in a simulated environment.
- Experience full learning with key terms and concepts, product demonstrations and selfassessments by viewing the entire course.

Regardless of which route chosen, users will gain an understanding of the important key concepts, as well as gain competency in both the navigation and functionality of the application.

Course Description

This course covers the features most often used by end users of IT Business Analytics (ITBA), such as navigation, dashboard capabilities, use of the STUDIO and EXPLORER tabs, and some administrative tasks.

Audience/Job Roles

This course is designed for all users of IT Business Analytics.

Course Objectives

Upon successful completion of this course, you should be able to:

- Describe the value that IT Business Analytics can bring to your organization
- State the product goals of ITBA
- Describe how ITBA aligns with your IT goals

- Define the key components of ITBA
- View the dashboard
- Navigate through ITBA
- Describe the out-of-the-box (OOTB) dashboard capabilities that are provided with ITBA
- Learn the components that make up the Dashboard workspace and how they work together
- Be able to build a custom dashboard with the necessary components
- Define the Studio elements
- Describe the architecture of Key Performance Indicators (KPIs) and its relationship to other components of ITBA
- Define KPIs and metrics
- Describe the use of KPI, score, and date period calculations
- Describe the different ways to access the Explorer page
- Learn the components that make up the Explorer page
- Describe the four user interface (UI) elements displayed at the bottom of the Explorer page
- Define users, groups, and roles
- Describe the basic security of ITBA
- Use the basic features of Data Warehouse administration
- Identify the different data sources and versions that are supported by ITBA
- Describe how the business context associates with the data sources
- Use the various reports offered by ITBA

Prerequisites / Recommended Skills

There are no prerequisites for this course.

Course Topics

Modules	Objectives
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Module1: Introduction to IT Business Analytics	<ul style="list-style-type: none"> • Introduction • Objectives • What Is IT Business Analytics? • IT Business Analytics Terminology • Service and Portfolio Management (SPM) • Product Goals • IT Business Analytics Features • IT Executive Personas • Data Warehouse • High-level Architecture • Summary
Module 2: Navigating IT Business Analytics	<ul style="list-style-type: none"> • Introduction • Objectives • IT Business Analytics Terminology • IT Business Analytics Components • Viewing the Dashboard • IT Business Analytics Help Center • Navigate IT Business Analytics* • Summary
Module 3: Using Studio	<ul style="list-style-type: none"> • Introduction • Objectives • Studio Elements • Use Studio Elements* • Scorecards, Perspectives, and Objectives • KPIs • KPIs and Metrics • KPI Attributes – Configuration • KPI Attributes – Calculation • Create a New Entity in Studio* • KPI Engine Calculation Options • Data Flow • Calculation Formulas • Date Period Calculations • Create a Custom KPI in Studio* • Summary

<p>Module 4: Building a Dashboard</p>	<ul style="list-style-type: none"> • Introduction • Objectives • Dashboard Workspace • Scorecard Properties • Component Wiring • Build a Custom Dashboard* • A Balanced Scorecard • Use the Dashboard Component Gallery* • Report Viewers • Use the Web Intelligence Report Viewer* • Summary
<p>Module 5: Using Explorer</p>	<ul style="list-style-type: none"> • Introduction • Objectives • Accessing the Explorer Page • Using Explorer • Using the Forecast Tab • Using the What-If Tab • User Interface Elements • Active KPIs on the Explorer Page • Parent-Child Dependency • Score Calculations • Use the Explorer Page* • Summary
<p>Module 6: Managing Context</p>	<ul style="list-style-type: none"> • Introduction • Objectives • Supported Data Sources • Data Warehouse Content Packs • Business Context • Connect to a Data Source* • Activate and Deactivate a Content Acceleration Pack* • Create a New Business Context* • Update Business Context Data* • Summary
<p>Module 7: Managing Administration</p>	<ul style="list-style-type: none"> • Introduction • Objectives • Admin Tab: Settings • Security: Single Sign-On • Admin Tab: Notifications • Admin Tab: Semantic Layer • Admin Tab: Data Management Guide • Access Admin Tab Options • Users, Groups, Roles, and Permissions • Create Users and Roles* • Summary

* Indicates a simulation.